



Commitment to Equitable Service

*Approved by the Lawrence Public Library Board of Trustees on 08/15/2022. Submitted for review on 10/20/2025.
Next review date: 10/2028.*

Lawrence Public Library is committed to providing excellent service to all members of our community. Our goal is to be a fair and welcoming organization.

We are committed to improving our practices to ensure our services are not just available, but are truly usable by everyone. We aim to strengthen our procedures to best serve the entire community by recognizing and adapting to the diverse needs of our patrons.

To achieve our goals, the library has made an ongoing commitment to:

1. Connect with and listen to residents from all corners of our community, especially those who may face unique challenges in using our services.
2. Identify and eliminate barriers to library service, and provide practical solutions and tailored support to ensure successful access for every resident.
3. Review policies and procedures to ensure they are practical, flexible, and produce positive outcomes for all patrons.
4. Regularly review our collections to cultivate a wide representation of viewpoints, and work to ensure catalog language is accurate and accessible.
5. Facilitating dialogues that inspire the sharing of broad and divergent perspectives to strengthen our community.
6. Nurture a culture of support, learning, respect, and opportunity for both patrons and staff.

If we are not meeting our commitment, please reach out to the library to let us know.